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We have design assistance for everyone from rookies to experts.



cds

creative *design* services

For more information contact
Creative Design Services

800.755.7789 ext 5145

FAX 866.711.0065

cdsmail@norcraftcompanies.com

CREATIVE DESIGN SERVICES (CDS) • AVAILABLE SERVICES

Program Name	DESIGN REQUEST	REVISION TO DESIGN
Description	If you have all the information you need to create a design, but just don't have the time, then Design Request is for you. You can hand off projects to our professional designers. It's like adding a designer to your staff without the overhead.	This is a revision to a design generated by Design Request. Revisions are not available with the Design and Release Program.
What do you send to us?	Submit: <ul style="list-style-type: none"> • Dimensioned floor plan including ceiling height • Appliance specifications • Specific design details including: <ul style="list-style-type: none"> • door style • wood specie • finish • A completed Design Planner. This tool organizes information for the project, including the design details needed to submit the design request. 	Submit: <ul style="list-style-type: none"> • Cover sheet with your Dealer name and the job name • Initial floor plan you received from CDS, clearly noting revisions • Elevations, if they further clarify requested changes • Documentation further clarifying changes
Send your information to	cdsmail@norcraftcompanies.com OR fax to (866) 711-0065 Please put "Design Request" in the subject line of the email.	cdsmail@norcraftcompanies.com OR fax to (866) 711-0065 Please put "Revision" in the subject line of the email.
How long does it take?	Four business days after all information has been received	Two business days after all information has been received
What do we send to you?	We send you these 2020 generated items in PDF format: <ul style="list-style-type: none"> • The quote • Color perspectives • Floor plan • Room dimensions • Black and white perspectives • Black and white elevations 	We send you PDF files that were affected by your requested changes.
Responsibilities	The Dealer: <ul style="list-style-type: none"> • Provide accurate room dimensions • Provide appliance specifications • Provide door/specie/finish combinations CDS: <ul style="list-style-type: none"> • We take responsibility for design errors 	The Dealer: <ul style="list-style-type: none"> • Provide accurate room dimensions • Provide appliance specifications • Provide door/specie/finish combinations CDS: <ul style="list-style-type: none"> • We take responsibility for design errors
Placing the order	1. If you have CDS place the order: <ul style="list-style-type: none"> • CDS will do drawings • The dealer will check the Order Acknowledgement for accuracy. CDS also will review the Acknowledgement. 2. If you place the order directly with Customer Service: <ul style="list-style-type: none"> • The dealer is responsible for verifying the Order Acknowledgement. 	1. If you have CDS place the order: <ul style="list-style-type: none"> • CDS will do drawings • The dealer will check the Order Acknowledgement for accuracy. CDS also will review the Acknowledgement. 2. If you place the order directly with Customer Service: <ul style="list-style-type: none"> • The dealer is responsible for verifying the Order Acknowledgement.
Fee (Net amounts listed)	\$149 for initial design and 2 revisions. Multi-room projects are priced according to size. Contact CDS for pricing.	The first two revisions are included in the Design Request fee of \$149. Revisions are then billed at \$50 (per room) thereafter.
Notes		Revisions are not available for the Design and Release Program.

CREATIVE DESIGN SERVICES (CDS) • AVAILABLE SERVICES

Program Name	DESIGN AND RELEASE	DESIGN CHECK
Description	Just like a Design Request, CDS completes the design. However, we return a 2020.kit file so you can fine-tune the design. This service is for you if you love putting your signature details on a room, but you don't have time for the heavy lifting.	New to kitchen design? New to a Norcraft Companies brand? Both? Then Design Check, our review program, is for you. Designers just starting out or experienced designers who are new to the product line can avoid common and potentially costly order errors, while dramatically reducing the learning curve. Work efficiently from the get-go!
What do you send to us?	Submit: <ul style="list-style-type: none"> • Dimensioned floor plan including ceiling height • Appliance specifications • Which version of 2020 you are using • Specific design details including: <ul style="list-style-type: none"> • door style • wood specie • finish • A completed Design Planner. This tool organizes information for the project, including the design details needed to submit the design request. 	Submit: <ul style="list-style-type: none"> • Floor plan • Quote with cabinet nomenclature • Relevant design details • Appliance specifications, if you would like CDS to confirm opening sizes Consider also including: <ul style="list-style-type: none"> • 2020.kit file. Please indicate the 2020 version used to create the design.
Send your information to	cdsmail@norcraftcompanies.com OR fax to (866) 711-0065 Please put "Design and Release" in the subject line of the email.	cdsmail@norcraftcompanies.com OR fax to (866) 711-0065 Please put "Design Check" in the subject line of the email.
How long does it take?	Four business days after all information has been received	Two business days after all information has been received.
What do we send to you?	We send you the 2020.kit file so you are able to fine-tune the design. To confirm the 2020 version we use, call 800-755-7789 ext 5145 or email cdsmail@norcraftcompanies.com.	We send you a list of recommended changes.
Responsibilities	The Dealer: <ul style="list-style-type: none"> • Once we send you the 2020.kit file, it is considered your property. • You are responsible for the design and its specific details. CDS: <ul style="list-style-type: none"> • We take responsibility for design errors on the 2020.kit file we return; original file must be verified. 	The Dealer: <ul style="list-style-type: none"> • Interpreting and making the recommended changes. CDS reviews: <ol style="list-style-type: none"> 1. Door style/price level consistency 2. Valid finish 3. Exposed ends properly finished 4. Appropriate back panel 5. Will check for proper fit of appliances when specs are provided 6. Ceiling heights/Cabinet with crown height 7. Sizes of loose doors/drawers 8. Box dimensional modifications 9. Staggered cabinet functionality 10. Blind corner use 11. Accessory items included 12. General functionality 13. Current 2020 catalog is being used
Placing the order	If you place the order directly with Customer Service, the dealer is responsible for verifying the Order Acknowledgement.	If you place the order directly with Customer Service, the dealer is responsible for verifying the Order Acknowledgement.
Fee (Net amounts listed)	\$149 for the design	\$25 for each room checked
Notes	Certain terms and conditions apply. Contact your Representative for more details.	


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